

## VOICE MAIL USER INSTRUCTIONS

### **To record your personal greeting:**

Press the **Message** key and listen for instructions. While recording, if an error is made, press #, and after the beep you may begin rerecording your greeting.

**IMPORTANT!!** After stating your personal greeting, wait until the automated voice says "**OK, Great**" before hanging up. *No message will be recorded otherwise!*

### **To enter your voice mail system:**

#### **To check messages from your desk:**

Press **Message** Key or dial **80203**  
Enter your security code.

#### **To check messages away from your desk:**

Press **Message** Key  
When instructed to enter your security code,  
Press **\*2 #**. Wait for main greeting.  
Press **9**, enter your mailbox number.  
Enter your security code.

#### **To check messages externally away from the office:**

Dial **348-0203**  
When you hear the main greeting, press **9**.  
Enter your Mailbox number.  
Enter your security code.

#### **To transfer calls directly into another voice mail**

*(Without ringing the extension)*

With the caller on line, press **TRANSFER**, dial **80203**,  
**\* 2 #**. Then dial the extension of the person you are  
transferring to. Lastly, dial **1**. Hang up immediately.

#### **When prompted, remember:**

**1** = Yes  
**2** = No

## SHORT CUT TASKS

### **Creating Messages:**

- 4 Check new Messages
- 5 Leave a Message
- 6 Review old Messages
- 7 Change setup options
- 745 Switch Personal Greetings
- 746 Change your Standard Greeting
- 747 Change your Alternate Greeting
- 748 Change your Busy Greeting
- 774 Change your Security Code
- 775 Change your Recorded Name

### **While Listening to Messages:**

Press 3 button followed by:

- 4 Reply to sender
- 5 Check the next message
- 6 Delete
- 7 Archive Message
- 8 Hear when the message was sent
- 9 Redirects the message
- 0 Save as new (New messages only)
- # Repeat the message
- \* Exit quickly

### **Message Playback Options:**

- \* Skip any message without changing status
- 4 Slow down message speed (max = 5)
- 5 Volume, (press 1 for soft, 2 for loud)
- 6 Increase message speed (max = 5)
- 7 Backtrack 3 seconds each time you press 7
- 8 Pause message (press 8 again to Continue)
- 9 Fast forward 3 seconds each time 9 is pressed